OPEN MEETING AGENDA ITEM





COMMISSIONERS
BOB STUMP - Chairman
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH

ARIZONA CORPORATION COMMISSION

To: Docket Control

10/30/2014

RE: ARIZONA PUBLIC SERVICE

Docket # E-01345A-13-0140 £ E-01345A-14-0250

Please docket the attached 22 customer comments regarding the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

ORIGINAL

Arizona Corporation Commission DOCKETED

OCT 3 0 2014

DOCKETED BY

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2014 OCT 30 60 9 06

E-01345A-13-0140 E-01345A-14-0250

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 118947

Date: 9/26/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Tanya

Heyn

Account Name:

Home:

Street:

Work:

City:

Chandler

CBR:

State:

ΑZ

Zip: 85226

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone

Nature of Complaint:

Caller is opposed to the monopolization of APS and provided Docket No. E-01345A-13-0140 + E-01345A-14-0350 *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 9/26/2014

E. 01345A-13-0140 E-01345A-14-0250

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: '^

Priority: Respond Within Five Days

Opinion

No. 2014 - 119030

Date: 9/30/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

John

Spall

Account Name:

John Spall

Street:

Work:

City:

Phoenix

CBR:

Home 'ana'

State:

ΑZ

Zip: 85053

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

REFERRED BY TUSK - OPPOSED DOCKET NO. E-01345A-13-0140 + E-01345A-14-02-50

Caller opposed to monopolization of solar by APS

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 9/30/2014

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 119336

Date: 10/20/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Edward

Ш

Account Name:

Edward III

Home: (000) 000-0000

Street:

n/a

Work:

City:

n/a

CBR: (

State:

ΑZ

Zip: n/a

is: E-Mail

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

Referred by TUSK

APS SOLAR OPPOSED

Docket No. E-01345A-13-0140 + E-01345A-14-0250

Edward III <ewcollins3rd@gmail.com>

Dear Commissionser,

Please reject APS and TEP's attempts to monopolize solar power. These proposals would make ratepayers pay millions for a resource that is already provided through the free market.

Don't let APS raise our rates and undercut the solar industry Arizona has worked so hard to build.

Dockets:

TEP: E-O1933A-14-0248

APS: E-01345A-13-0140

Thank you,

Sincerely,

Edward III

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Date Completed: 10/20/2014

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 119338

Date: 10/20/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Barry

Hess

Account Name:

Barry Hess

Home: (000) 000-0000

Street:

011

Work:

City:

Glendale

CBR:

State:

ΑZ

Zip: 85312

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

OPPOSED APS SOLAR DOCKET NO, E-01345A-13-0140 + E-0/345A-14-0250

From: AZGovernor [mailto:

Sent: Friday, October 17, 2014 6:40 PM To: Utilities Div - Mailbox; AZ Governor

Subject: Barry Hess--Thoughts on the Solar Industry in Arizona

Dear Commissioners;

I'm submitting my thoughts on allowing APS to monopolize and suppress competition in the Solar industry in Arizona. I've attached my opinion in a Word document. Please acknowledge receipt of this message.

Contact for verification: Barry Hess

Glendale, AZ 85312

Thank you. As always,

I remain at your service,

UTILITY COMPLAINT FORM

Vice-Chairman/ Communications Director AZ Libertarian Party Candidate for Arizona Governor 2014 Author of: The PeaceMonger

Why APS' Proposed Use of Ratepayer Dollars to Monopolize the Solar Market Is Wrong By Barry Hess

Libertarians are not particularly fond of regulated monopolies. We favor free markets. We disagree with regulated monopolies using captive ratepayer dollars to inhibit individual choice.

For the first time anyone can remember, people now have the choice to purchase electricity from the utility or use their own. Technology and economics have combined to make rooftop solar a reasonable option for consumers, and 30,000 Arizonans have made the choice to go solar. Whether you go solar is completely up to you, but as a consumer you now have the option to do business with private companies to power your home. And tens of thousands of Arizonans are signing up and saving money for their families all across the state.

Enter the regulated monopoly.

After asking the Arizona Corporation Commission to tax rooftop solar into oblivion last year, and failing, Arizona Public Service now wants to get into the rooftop solar market. On the surface that sounds like a great idea. On the surface it seems as if APS has changed its mind about rooftop solar. But that's not really the story. APS wants to offer rooftop solar on the backs of its ratepayers, collecting the cost of the program and a 10% profit from all APS ratepayers. Problem is, there are plenty of private companies providing rooftop solar to residents, at no cost to Arizonans who don't have solar. The market is doing well, despite APS' many attempts to eliminate competition. But when APS uses ratepayer dollars and guaranteed profits to join the solar club, it gives the utility the opportunity to undercut and drive these private companies out of Arizona. The result is: Expansion of the monopoly for APS.

If APS really wants to enter the solar market, then it should form an independent, unregulated company that does not rely on recouping its costs from ratepayers and a guaranteed rate of return. Have at it. Let everyone compete.

The rooftop solar market represents the first time the folks at APS have had any real competition. And it's not just from one or two companies. There are lots of eager businesses looking to sell you a rooftop solar system, and that's a good thing. It keeps prices low. It's a new industry that provides jobs. It's a new industry that challenges the status quo. And it scares the daylights out of APS.

Libertarians believe a lack of completion perpetuates the status quo and stifles innovation in both politics and the private sector.

As a regulated monopoly, APS is guaranteed a 10% rate of return from the Arizona Corporation Commission. If you're an APS customer you can't fire them and hire someone else to provide your electricity. If APS is allowed to use those captive ratepayer dollars to drive private rooftop solar providers out of business you won't have any choice in the rooftop solar market as well.

As a Libertarian I think any company has an absolute right to get into the rooftop solar market. But the utility monopoly does not have the right to use the monopoly model to drive competitors out of business. I like solar, but if you're an APS ratepayer you should not be forced to subsidize what should be a private sector endeavor. I say, play fair or don't play at all.

UTILITY COMPLAINT FORM

About Barry Hess:

Libertarian Barry Hess graduated from Fordham University in New York City and moved to Arizona in 1980. Since then, he has been a powerful force in Arizona politics, and has earned the respect of people from across the political spectrum. In 2012, he spearheaded the largest, most diverse coalition in Arizona history—the first successful Citizen's Referendum in more than 30 years. He is the author of The PeaceMonger, vice-chairman of the Arizona Libertarian Party, and has founded and owned several small businesses.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed *End of Comments*

Date Completed: 10/20/2014

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014

- 119287

Date: 10/15/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

PETITION

PETITION

Account Name:

PETITION PETITION

Home: (000) 000-0000

Street:

n/a

Work:

City:

n/a

CBR:

State:

ΑZ

Zip: n/a

<u>is:</u>

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

*******E-01345A-13-0140 OPPOSE

Received four e-mails in opposition

Stop APS and TEP from monopolizing solar: TEP: E-O1933A-14-0248 APS: E-01345A-13-0140 $\,$ $\,$

E-01345A-14-0250

Dear Commissionser,

Please reject APS and TEP's attempts to monopolize solar power. These proposals would make ratepayers pay millions for a resource that is already provided through the free market.

Don't let APS raise our rates and undercut the solar industry Arizona has worked so hard to build.

Dockets:

TEP: E-O1933A-14-0248 APS: E-01345A-13-0140

Thank you,

Sincerely,

Erica wood Susan Carroll bryan k Sevasti Travlos *End of Complaint*

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control. *End of Comments*

Date Completed: 10/15/2014

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 119285

Date: 10/15/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

PETITION

PETITION

Account Name:

PETITION PETITION

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

n/a

CBR:

State:

ΑZ

Zip: n/a

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

*****E-01345A-13-0140 OPPOSE

Received five e-mails in opposition

Reject TEP and APS's attempts to control rooftop solar: TEP: E-01933A-14-0248 APS: E-01345A-13-0140 \downarrow E-01348A-14-0250

Dear Commissionser.

I urge you to reject TEP and APS's attempts to own rooftop solar systems. This program would undermine Arizona's solar industry and result in higher costs for all ratepayers.

TEP: E-O1933A-14-0248 APS: E-01345A-13-0140

Thank you,

Sincerely,

Michael Provencio **Evan Burgess** Sarkes Iskhiria Stephen Ritz Mike Hensel *End of Complaint*

Utilities' Response:

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control. *End of Comments*

Date Completed: 10/15/2014

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

/ งะ - บ.35ช

Priority: Respond Within Five Days

Opinion

No. 2014

- 119288

Date: 10/15/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Shauna

Connelly

Account Name:

Shauna Connelly

Home: (000) 000-0000

Street:

n/a

Work:

City:

n/a

CBR:

State:

ΑZ

Zip: n/a

<u>is:</u>

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone: 1

Nature of Complaint:

*****E-01345A-13-0140 OPPOSE

Subject: Stop APS and TEP from monopolizing solar: TEP: E-O1933A-14-0248 APS: E-01345A-13-0140 +

E-01345A-14-0256

Dear Commissionser,

Please reject APS and TEP's attempts to monopolize solar power. These proposals would make ratepayers pay millions for a resource that is already provided through the free market. We recently had solar installed for many reasons. I lost my job and there is a scary promise of inflation that I do not see how it can be managed with low to middle income households in the future. I was excited to take advantage of something so wonderful to help my home and family. It's the sun...it's a natural thing that provides many benefits. I understand APS wanting to keep a foothold But I want to keep my own foothold on having the freedom and ability to easily pay my bills and stimulate the economy in so many other ways...

Don't let APS raise our rates and undercut the solar industry Arizona has worked so hard to build.

Dockets:

TEP: E-O1933A-14-0248 APS: E-01345A-13-0140

Thank you,

Sincerely,

Shauna Connelly *End of Complaint*

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control. *End of Comments*

Date Completed: 10/15/2014

UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 118958

Date: 9/26/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Fred

Davis

Account Name:

Fred Davis

Home: (000) 000-0000 Work: (000) 000-0000

Street:

Litchfield Park

CBR:

City: State:

Zip: 85340

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

ΑZ

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

OPPOSED

E-01345A-14-0260 E-01345A-13-0140

ELECTRIC

Mr. Davis is opposed to any increase in taxes for customers with rooftop solar. APS has already reduced the amount that they pay to buy back electric, why should we be taxed in addition. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

9/26/14: Entered for the record and docketed. CLOSED

End of Comments

Date Completed: 9/26/2014

UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 119159

Date: 10/7/2014

Complaint Description:

19S Solar

N/A Not Applicable

First:

Last:

Complaint By:

Linda

Gemmiti

Account Name:

Linda Gemmiti

Home: (000) 000-0000 Work: (000) 000-0000

Street:

Phoenix

CBR:

City: State:

ΑZ

Zip: 85053

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

OPPOSED

E-01345A-14-0250 E-01345A-13-0140

REFFERED BY T.U.S.K.

ELECTRIC

10/7/14: Phone Call

Customer is opposed to any increase in taxes for solar. Customer feels that APS should be supporting solar customers rather than taxing them.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/7/14: Entered for the record and docketed CLOSED

End of Comments

Date Completed: 10/7/2014

UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 119048

Date: 10/1/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Ed

Nightingale

Account Name:

Ed Nightingale

Home:

Street:

Work: (000) 000-0000

City:

Peoria

CBR

State:

ΑZ

Zip: 85383

is: Home

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

E-01345A-14-0250

OPPOSED

F = 01345A-13-0140REFERRED BY T.U.S.K.

ELECTRIC

9/30/14: Phone Call

Mr. Nightingale feels that APS is striking out against the solar customer. They are a monopoly and should not be able to control solar customers with higher rates and charges. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

10/1/14: Entered for the record and docketed CLOSED

End of Comments

Date Completed: 10/1/2014

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 118976

Date: 9/29/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Mark

Antonowsky

Account Name:

Mark Antonowsky

Home:

Street:

City:

Phoenix

Work: CBR:

State:

ΑZ

Zip: n/a

<u>is:</u>

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

***** E-01345A-13-0140 ***** E-01345A-14-0250

*** REFERRED BY TUSK ***

Received the following -

I'm appauled at this legislation where APS wants to control how a home owner, in the "Valley of the Sun" loses the benefits or sees those benefits diminished by this proposed legislation. APS just wants to ensure their profits by monopolizing the sun! As a monopoly, APS is threatened by solar competition, so they want to destroy the solar market Arizona has worked hard to build. This is bad for the environment, bad for the middle class, bad for the solar industry, which means it triple bad for Arizona! *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control. *End of Comments*

Date Completed: 9/29/2014

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 118977

Date: 9/29/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

John

Kalinich

Account Name:

John Kalinich

Home:

Street:

Work:

City:

Flagstaff

CBR:

State:

ΑZ

Zip: n/a

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

**** E-01345A-13-0140 ****, E-0134SA-14-02SO

*** REFERRED BY TUSK ***

Received the following -

I would like to express my concern with Arizona Public Service's actions to monopolize rooftop solar. Arizona is a state with bountiful sunshine. Creating road blocks that prevent its citizen's from utilizing this natural resource is concerning.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed:

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 118973

Date: 9/29/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Matt

Cummard

Account Name:

Matt Cummard

Home:

Street:

Work:

City:

n/a

CBR:

State:

ΑZ

Zip: n/a

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

***** E-01345A-13-0140 *****, E-0134SA-14-02SO

*** REFERRED BY TUSK ***

Customer left a v/m message stating "he is opposed to APS being able to monopolize roof top solar". *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 9/29/2014

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 119049

Date: 10/1/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Lincoln

Family

Account Name:

Lincoln Family

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

n/a

CBR:

State:

ΑZ

Zip: 00000

<u>is:</u>

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

REFERRED BY TUSK - OPPOSED DOCKET NO. E-01345A-13-0140, E-01345A-14-0250

Caller opposed to monopolization of solar by APS

End of Complaint

<u>Utilities' Response:</u>

Investigator's Comments and Disposition:

Comments noted the record and docketed. CLOSED.

End of Comments

Date Completed: 10/1/2014

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 119050

Date: 10/1/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

John

Neville

Account Name:

John Neville

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

n/a

CBR:

State:

ΑZ

Zip: 00000

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

REFERRED BY TUSK - OPPOSED DOCKET NO. E-01345A-13-0140, E-01345A-14-0250

Caller opposed to monopolization of solar by APS, it's a bad tihing in general. Commission should raise the Ren Energy by 50% and figure out a good way to make monies. This is possible if only APS stops being a JERK! *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted the record and docketed. CLOSED.

End of Comments

Date Completed: 10/1/2014

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 118996

Date: 9/29/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Joe

Stevens

Account Name:

Joe Stevens

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

n/a

CBR:

State:

ΑZ

Zip: 00000

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

REFERRED BY TUSK - OPPOSED

E-01345A-13-0140, E-01345A -14 -0250 Mr. Stevens received a notice from TUSK advising to give the ACC a call and voice their opinion about how APS is trying to monopolize rooftop solar. Opposes.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 9/29/2014

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 118966

Date: 9/29/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Julie

n/a

Account Name:

Julie n/a

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

n/a

CBR:

State:

ΑZ

Zip: 00000

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone: (

Nature of Complaint:

REFERRED BY TUSK - OPPOSED

E-01345A-13-0140, E-01345A-14-0250

Julie received a notice from TUSK advising to give the ACC a call and voice their opposition on APS trying to monopolize rooftop solar. Opposes. Say "NO"

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 9/29/2014

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 118965

Date: 9/29/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Mark

n/a

Account Name:

Mark n/a

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

n/a

CBR:

State:

A7

Zip: 00000

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phon€

Nature of Complaint:

REFERRED BY TUSK - OPPOSED

E-01345A-13-0140, E-0134SA-14-02SO Mark received a notice from TUSK advising to give the ACC a call and voice their opinion about how APS is trying to monopolize rooftop solar. Opposes.

Denv.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 9/29/2014

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 118964

Date: 9/29/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Donald

Scholtz

Account Name:

Donald Scholtz

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

Scottsdale

CBR:

State:

ΑZ

Zip: 85255

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

REFERRED BY TUSK - OPPOSED

E-01345A-13-0140, E-0134SA-14-02SO

Mr. Scholtz opposes APS trying to monopolize rooftop solar.

Say "NO"

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record.

End of Comments

Date Completed: 9/29/2014

UTILITY COMPLAINT FORM

Investigator: Michael Buck

Phone: 4

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 119230

Date: 10/9/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Mike

Burlaka

Account Name:

Mike Burlaka

Home: (000) 000-0000

Street:

N/A

Work: (000) 000-0000

City:

N/A

CBR:

is:

State:

ΑZ

Zip: N/A

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

REFERRED BY TUSK-OPPOSED

From: Mike Burlaka [mailto:

Sent: Wednesday, October 08, 2014 7:24 PM

To: Utilities Div - Mailbox

Subject: Stop APS and TEP from monopolizing solar: TEP: E-O1933A-14-0248 APS: E-01345A-13-0140 +

E-01345A-14-0250

Dear Commissionser,

Please reject APS and TEP's attempts to monopolize solar power. These proposals would make ratepayers pay millions for a resource that is already provided through the free market.

Don't let APS raise our rates and undercut the solar industry Arizona has worked so hard to build.

Dockets:

TEP: E-O1933A-14-0248 APS: E-01345A-13-0140

Thank you,

Sincerely,

Mike Burlaka *End of Complaint*

Utilities' Response:

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

10/9/14 DOCKETED CLOSED *End of Comments*

Date Completed: 10/9/2014

UTILITY COMPLAINT FORM

Investigator: Michael Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 119249

Date: 10/14/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Serena

Chesmore

Account Name:

Serena Chesmore

Home: (000) 000-0000

Street:

N/A

Work: (000) 000-0000

City:

N/A

CBR: s

State:

AZ **Z**ip: N/A

is: E-Mail

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

REFERRED BY TUSK-OPPOSED DOCKET NO. E-01345A-13-0140

From: Serena Chesmore [mailto:s Sent: Friday, October 10, 2014 8:24 AM

To: Utilities Div - Mailbox

Subject: Stop APS and TEP from monopolizing solar: TEP: E-O1933A-14-0248 APS: E-01345A-13-0140 +

E-0134SA-14-02SQ

Dear Commissionser.

Please reject APS and TEP's attempts to monopolize solar power. These proposals would make ratepayers pay millions for a resource that is already provided through the free market.

Don't let APS raise our rates and undercut the solar industry Arizona has worked so hard to build.

Dockets:

TEP: E-O1933A-14-0248 APS: E-01345A-13-0140

Thank you,

Sincerely,

Serena Chesmore *End of Complaint*

Utilities' Response:

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

10/14/14 DOCKETED CLOSED *End of Comments*

Date Completed: 10/14/2014

E-01345A-13-0140

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 118945

Date: 9/26/2014

Complaint Description:

19S Solar

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Jerry

Elmore

Account Name:

Jerry Elmore

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

Black Canyon City

CBR:

State:

ΑZ

Zip: 00000

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone.

Nature of Complaint:

E-01345A-14-0250

Consumer is opposed to APS' trying to monopolize Solar services.

End of Complaint

<u>Utilities' Response:</u>

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-13-0140, closed

End of Comments

Date Completed: 9/26/2014